

Contents

Introduction	3
Glossary	4-6
Logging into the Portal	7-8
Resetting your Password	9-12
Your Online Portal - Home Page	13
Your Account(s)	14
Your Transactions	15
Transaction Details	16
Document Details	17
Example Contract Note - Withdrawals and Deposits	18
Document Library	19-20
Producing A Transaction Statement	21-22
Example Transaction Statement	23
Instructing A Withdrawal	24-26

Introduction

This document is designed to provide an overview of the current functionality of the new online portal for the CFB Deposit Fund. The following pages highlight the key areas of the portal to assist you in navigating the new system and accessing the information that you need. We have also included a glossary with explanations of some of the terminology you may come across on the portal.

The portal will be undergoing further development before the end of 2025 and we have gathered together the feedback we have received from our clients to ensure that we prioritise any improvements appropriately.

We hope that this document will assist you, but please don't hesitate to contact us using the details listed below should you require any further assistance.

Email: cfb@jtcgroup.com

Telephone: +44 20 3832 3970

Glossary

Please see below some terminology, listed alphabetically, which you may come across when navigating the new CFB Deposit Fund portal, viewing documentation or communicating with the Client Service Team.

BACS (Bankers Automated Clearing Service) – the default method of payment when processing withdrawal requests from the CFB Deposit Fund. BACS payments typically take between two to three working days to reach your bank account.

CCY – abbreviation for "Currency". This refers to the currency in which your account is denominated which, in the case of the CFB Deposit Fund, will always be GBP (Sterling).

CHAPS (Clearing House Automated Payment System) – a same day payment system that is available for processing withdrawals when specifically requested. CHAPS payments incur a £25 charge which is passed onto the depositor. Should you require a withdrawal to be paid by CHAPS please contact cfb@jtcgroup.com with your request.

Contract Currency – the currency in which your account is denominated which, in the case of the CFB Deposit Fund, will always be GBP (Sterling)

Contract Note — a legal document confirming the subscription (deposit) or redemption (withdrawal) of monies into and out of the CFB Deposit Fund, confirming the type of transaction, amount and date

Contract Amount – the total monetary value of the subscription or redemption

Cut Off – this is the latest time by which a withdrawal can be instructed or a deposit received to be actioned on the same day. For the CFB Deposit Fund, deposits must reach our bank account by 10am to start receiving interest on the same day. Withdrawal instructions need to be received by the team at JTC by 10am to be processed on the same day. Any instructions received after 10am will be processed on the following working day.

Dealing Date – the date on which your deposit was received or your withdrawal was paid out.

Direct Debit – the means by which regular but variable amounts are transferred from Churches to Circuits and from Circuits to Districts, primarily to pay quarterly assessments.

Electronic transfer — the transfer of monies from your bank account into the CFB Deposit Fund via a digital instruction. Actioned by logging into your bank account online and submitting an instruction detailing the amount and the CFB's bank details, detailed below:

Sort Code: 40-05-30

Bank Account No: 84594010

Bank Account Name: Central Finance Board

Reference: Please ensure you quote your CFB account number

Entity Ref (entity reference) – a unique identifier assigned to your church or organisation. This reference starts with a C and is followed by 6 numbers. One entity may have several portfolios.

MFA (Multi Factor Authentication) – a security protocol that requires users to verify their identity using two or more methods in order to access the online portal. This includes something the user knows (a password) and something they have (a mobile device or telephone). MFA helps protect against unauthorised access and is increasingly standard in financial service platforms.

NAV Date – the date at which the value of your account was last calculated

Nominated account – this is the bank account that you have registered with us to which all withdrawals will be directed and from which all deposits should be received. For security purposes, clients must provide documentary evidence (e.g. a bank statement or paying in slip) to register or update their nominated account.

Portal – the online system that our clients can use to access the balances and transactions for their CFB Deposit Fund account(s).

Portfolio – your CFB Deposit Fund account

Portfolio Ref (portfolio reference) – a unique identifier assigned to your CFB Deposit Fund account. This reference starts with a P and is followed by 6 numbers and should be used when submitting any instructions relating to your account.

Redemption – the withdrawal of monies from the CFB Deposit Fund

Standing Order – a regular payment of a fixed amount from your CFB Deposit Fund either to your bank account or to another CFB Deposit Fund account.

Shares – one share in the CFB Deposit Fund represents one pound

Subscription – the deposit of monies into the CFB Deposit Fund from an external bank account, or from TMCP

Tran. Ref (transaction reference) – every transaction on your account will have a unique transaction reference. This can be used for tracking, and audit purposes and is referenced in the relevant contract note for each trade.

Transfer In/Out – refers to the movement of monies between CFB Deposit Fund accounts

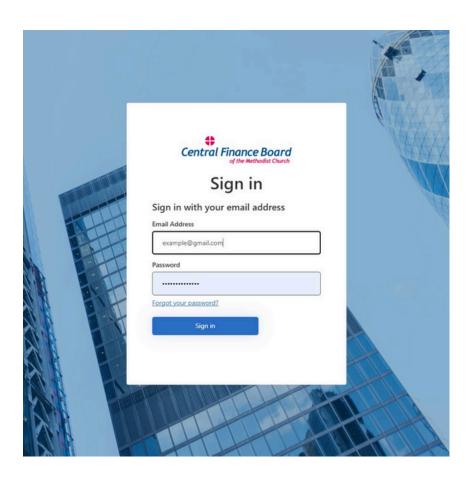
Transfer In – monies have been deposited into your account from another CFB Deposit Fund account

Transfer Out – monies have been withdrawal from your account and deposited into another CFB Deposit Fund account

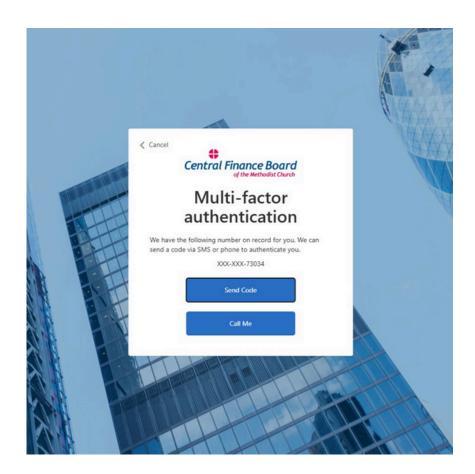
Unit – one unit in the CFB Deposit Fund represents one pound

Logging into the portal

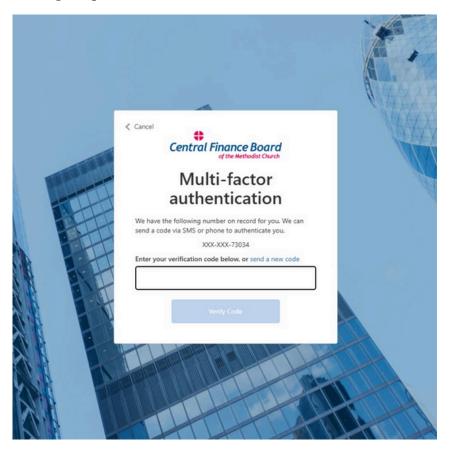
1. Enter your email address and password, then click "Sign In"



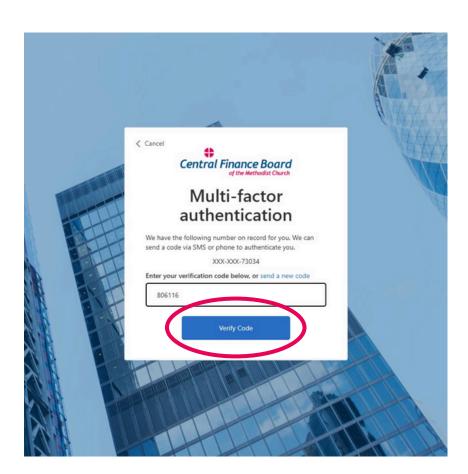
2. Click on either "Send Code" to receive a text message sent to your mobile phone, or "Call Me" to receive a phone call



3. Enter the six digit code you have received either via text message or phone call



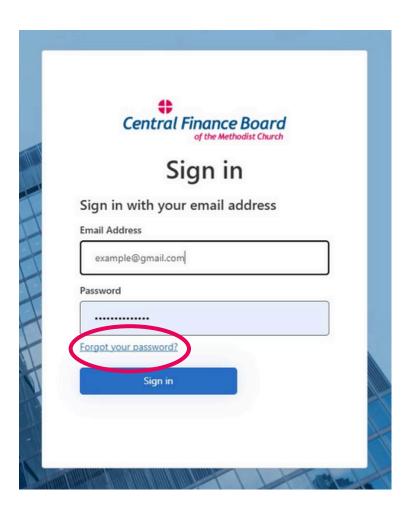
4. Click on "Verify Code"



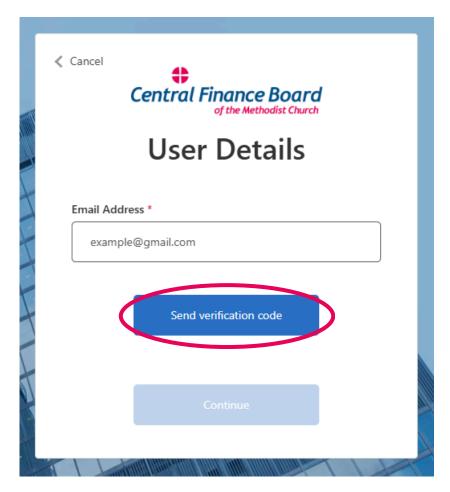
Forgotten Password - How to Reset

If you have forgotten your password or your password is not being accepted, you can request a reset directly from the portal. Please follow the steps below:

1. Click on the 'Forgot your password?' link



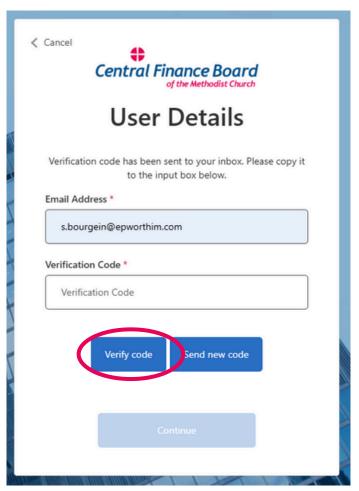
2. Enter your email address and click 'Send Verification Code'



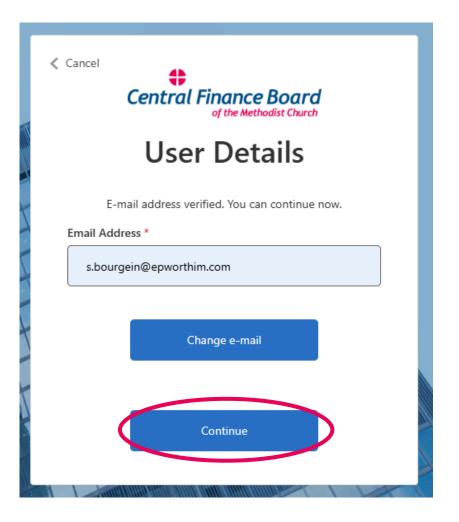
Forgotten Password - How to Reset

The verification code will be sent to your email address

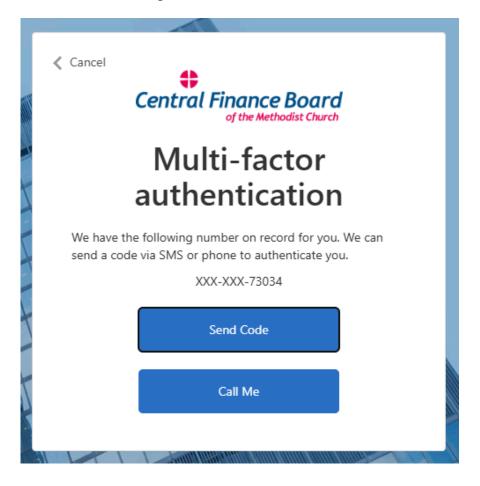
3. Enter the code you have received via email and click 'Verify Code'



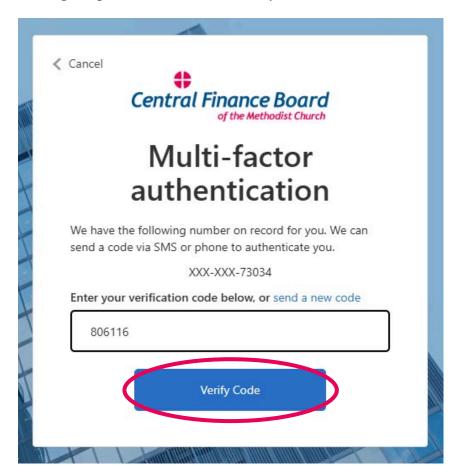
4. Click 'Continue' (ignore the 'change email' option)



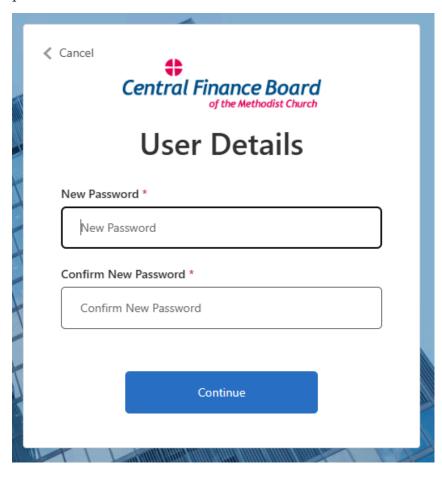
5. Select either 'Send Code' to receive a text message, or 'Call Me' to receive code via a phone call



6. Enter the six digit code you have received either via text message or phone call and click 'Verify Code'

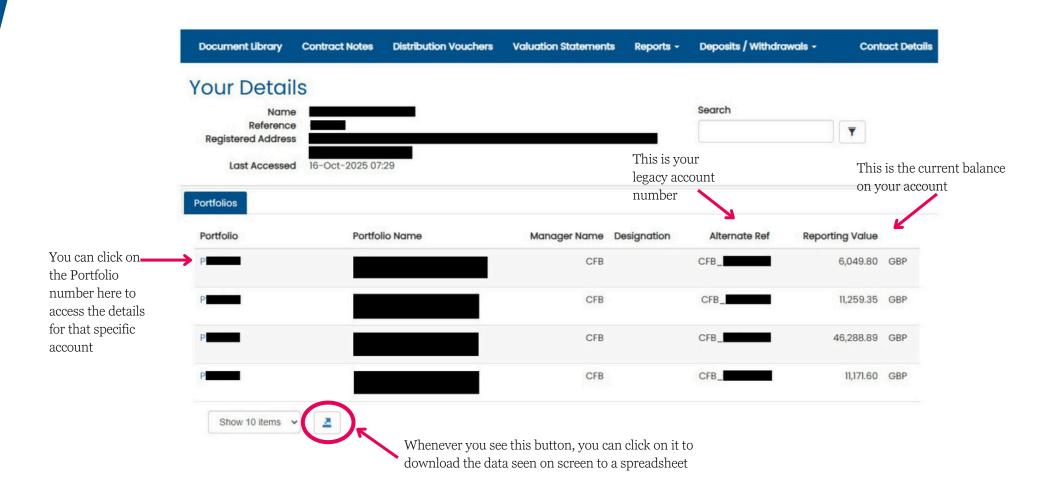


7. Enter your new password and re-enter the new password to confirm. Click Continue. You will then be able to access the portal.



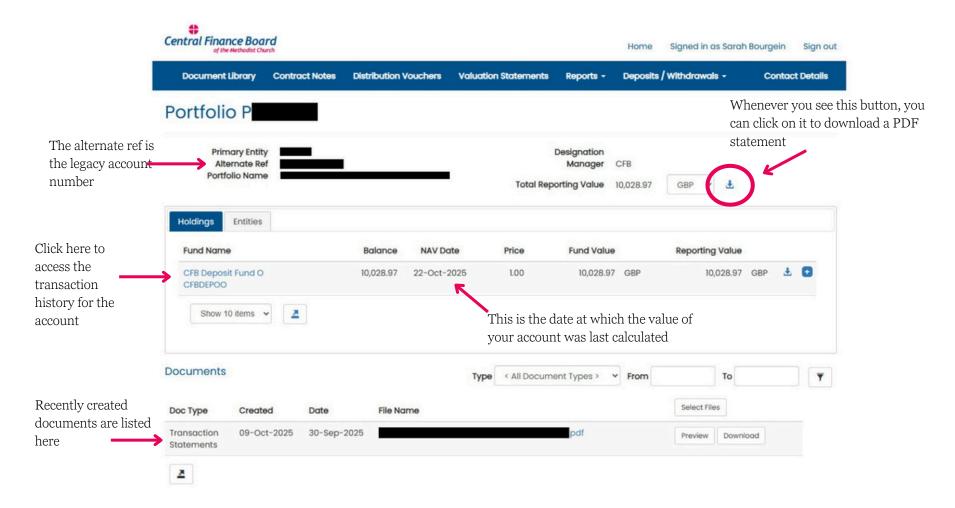
Your Online Portal - Home Page

This is the page you will see when you have successfully logged in. It lists your accounts (some users may only have one account, some may have several)



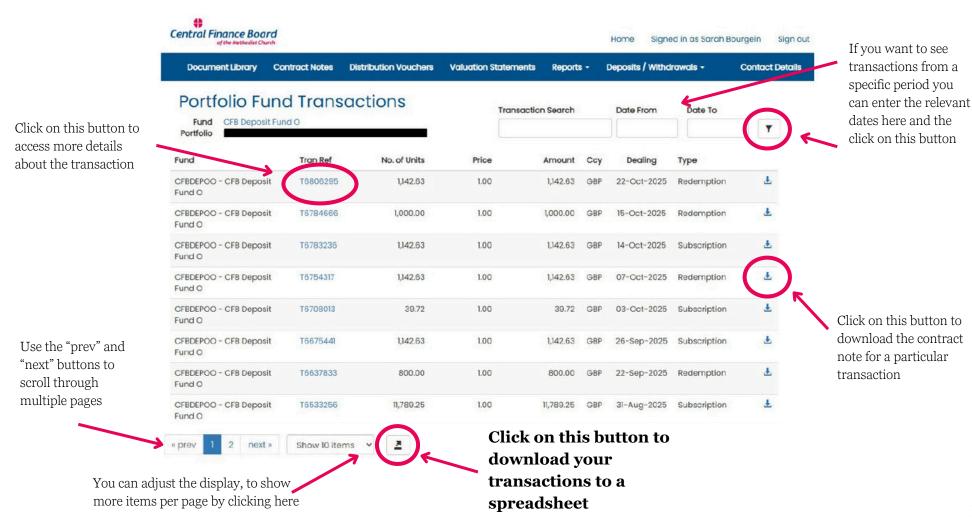
Your Account(s)

Your accounts are referred to as portfolios on the new portal. Each account has a reference number that begins with a 'P' and is followed by 6 digits. Clicking on one of the account numbers on the previous screen will bring you to this page:



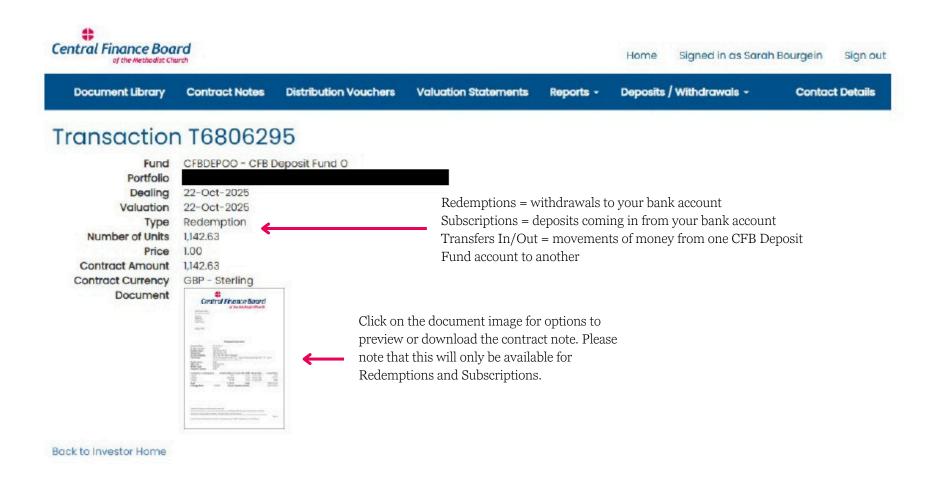
Your Transactions

Clicking on the fund name on the previous screen will bring you to this page. On the new portal 'Redemptions' refer to withdrawals to your bank account and 'Subscriptions' refer to deposits coming in from your bank account. Transfers In/Out refer to movements of money from one CFB Deposit Fund account to another:



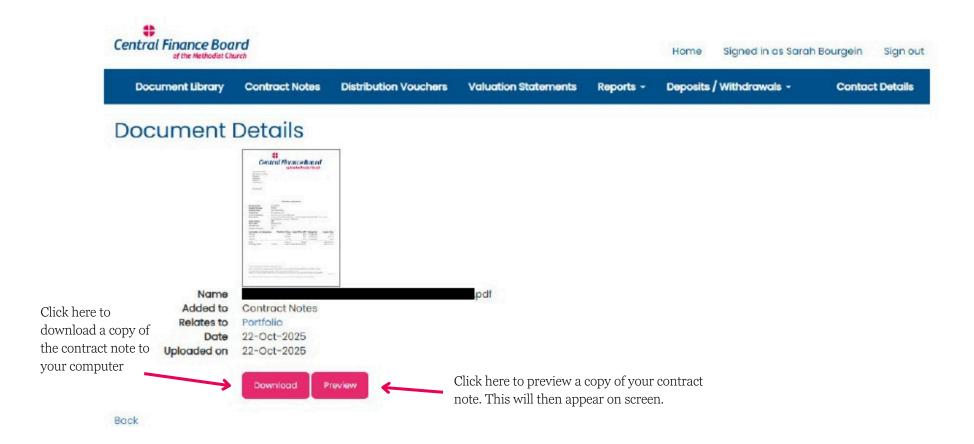
Transaction Details

Clicking on a transaction reference will bring you to this screen, where you can also view the contract note for the transaction:



Document Details

Clicking on the document image will bring you to this screen, allowing you to preview or download the contract note.



Example Contract Note - Withdrawals and Deposits





Deposit - Contract Note

Portfolio Number Portfolio Name Account Holder(s)

In accordance with your instructions, we confirm that you have bought:-

Fund Name

CFB Deposit Fund O

If any information is available regarding what the transaction relates to, it will be shown here

Dealing Date	Contract Number	Cash Amount
03 Oct 2025	T6708013	39.72

Contract Note Message:-

Interest to 30.09.2025

Statement Date 03 Oct 2025

Valuation Date 03 Oct 2025

Valuation Point 12:00:00

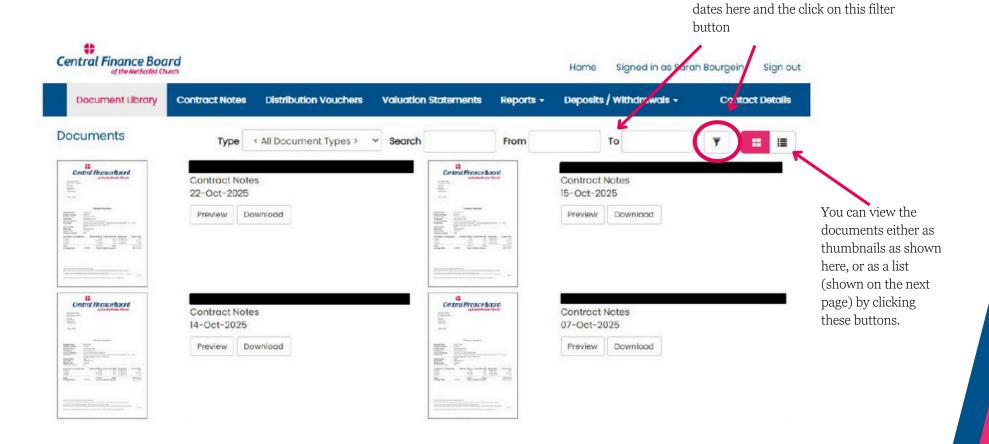
Please retain this contract note as a record of your investment.

Communications preferences

At Central Finance Board of the Methodist Church, we are committed to communicating with our clients and intermediaries regularly, but we continue to strive towards greener and more sustainable means of doing so, principally email and the Investor Portal. If you would like access to the Investor Portal or to elect to receive future communications by email, please contact the Investor Services Team using the below contact details who can assist you with your request.

Document Library

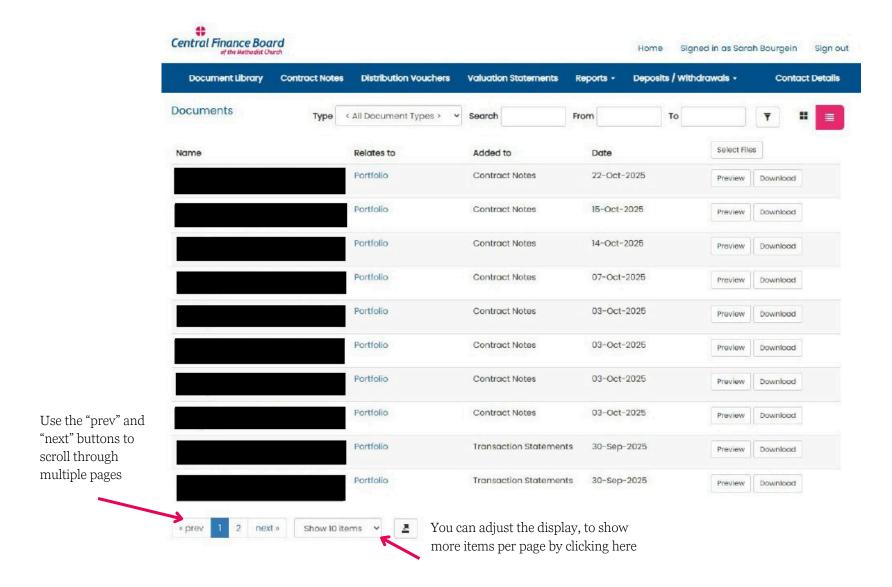
All contract notes and transaction statements are stored in the document library and can be previewed and downloaded in the same way as previously described.



If you want to see documents from a specific period you can enter the relevant

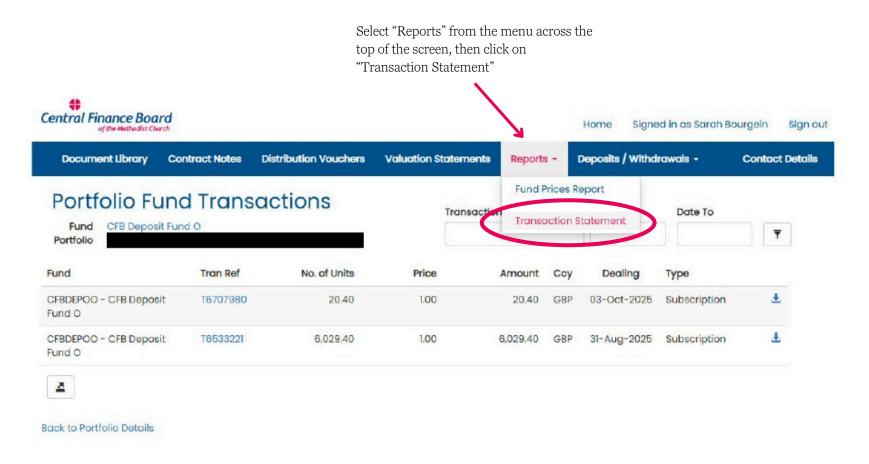
Document Library

This is the list view of the documents.



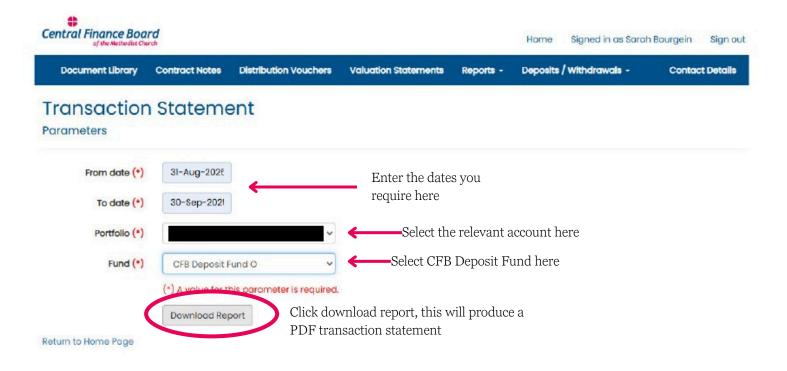
Producing A Transaction Statement

You can produce and download a transaction statement covering any period that is needed.



Producing A Transaction Statement

Specify the dates that you require the statement to cover, and the account the statement relates to.



Example Transaction Statement



25 Tavistock Place, London, WC1H 9SF



Transaction Statement

Period Selected
Portfolio Number
Portfolio Name
Fund Name
ISIN Code

October 22, 2025
31 August 2025 to 30 September 2025
CFB Deposit Fund O
CFBDEPOO

The balance brought forward (b/fwd) represents the balance of your account as at the end of the day prior to the statement start date. In the example here the statement is from the 31st August, therefore the balance brought forward is as at the end of the 30th August

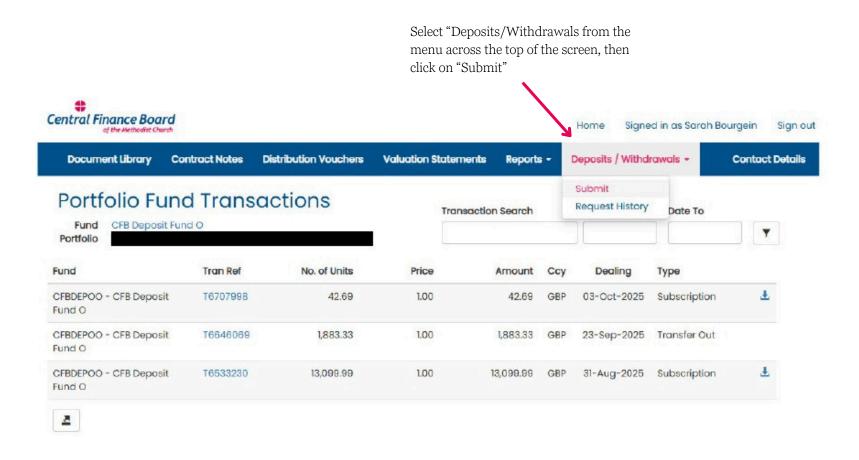
Reminder

Redemptions = withdrawals to your bank account Subscriptions = deposits coming in from your bank account

Transaction Date	Transaction Type	Contract Number	Price	Amount (Charges Tra	nsaction Shares	Balance
				Balance	e b/fwd		0.00
31-Aug-2025	Subscription	T6533256	1.00	GBP 11,789.25	0.00	11,789.25	11,789.25
22-Sep-2025	Redemption	T6637833	1.00	GBP (800.00)	0.00	(800.00)	10,989.25
26-Sep-2025	Subscription	T6675441	1.00	GBP 1,142.63	0.00	1,142.63	12,131.88
				Balance	e c/fwd		12,131.88

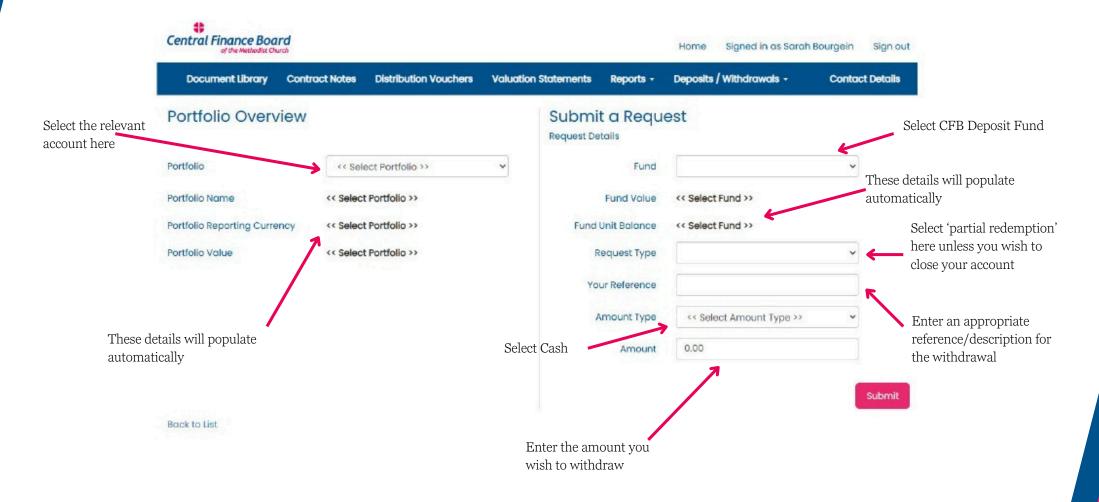
Instructing A Withdrawal

You can instruct a withdrawal of funds to your nominated bank account via the portal.



Instructing A Withdrawal

Select the relevant portfolio (account) that you want to withdraw funds from.



Instructing A Withdrawal

Example of a completed Withdrawal Request

